



**SWISS-GARDEN INTERNATIONAL**  
HOTELS, RESORTS & INNS

Swiss-Garden International Sdn. Bhd. (Co. No. 217032-M)

## QUALITY STATEMENT

**SGI** is committed to deliver sustainable profits for its investors through the creation of happy customers and engaged employees.

To accomplish this, SGI is firmly committed to:

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Ensuring a high quality and consistent standard of procedures and processes is adopted across all areas of business and management activities.

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Consistently reflecting on and responding to our customers' needs and wants through active solicitations of their feedback.

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Creating a nurturing environment for our associates and cultivating a culture of interactive communication and engagement across all employee levels.

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Adopting a high level of integrity in our conduct across all spectrums of our business and management activities.

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Apply business practices, policies and standards with regulatory compliance in accordance to governing legal and statutory specifications.

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Continual improvement of the Quality Management System.